

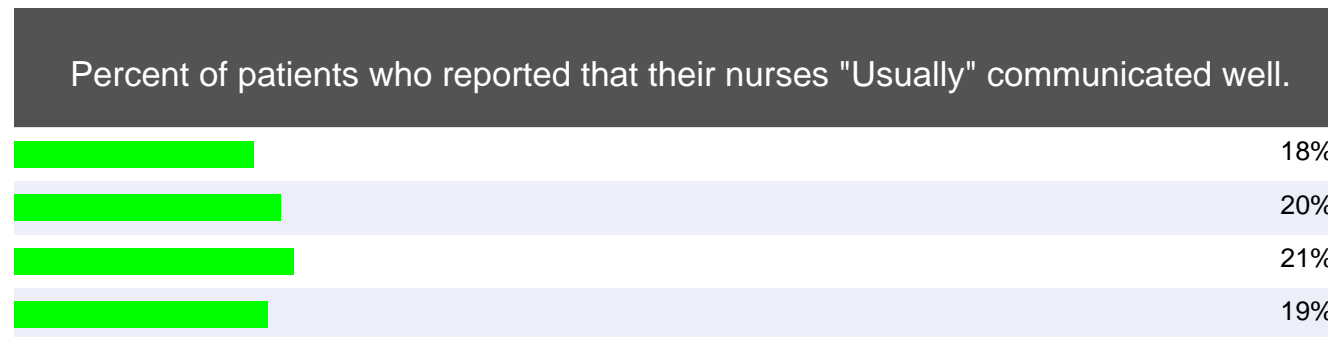
State Ave HCAHPS Tri State

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

State	Percent of patients who reported that their nurses "Sometimes" or "Never" communicated well.	
DE		6%
NJ		7%
NY		7%
PA		5%

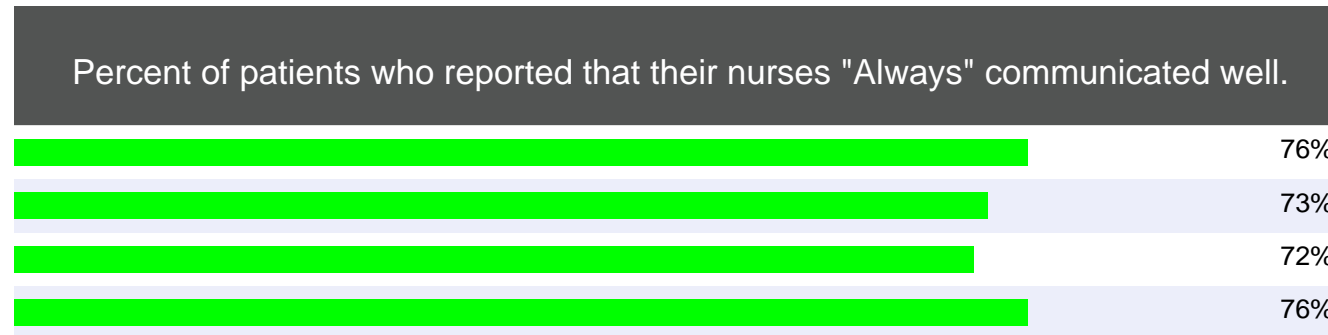
State Ave HCAHPS Tri State

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average



State Ave HCAHPS Tri State

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average



State Ave HCAHPS Tri State

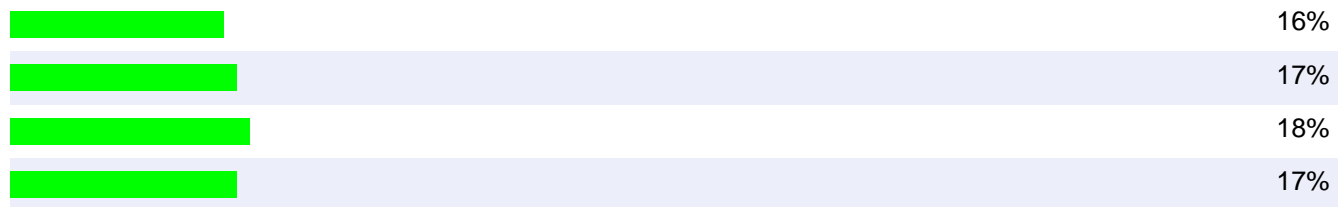
Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average



State Ave HCAHPS Tri State

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that their doctors "Usually" communicated well.



State Ave HCAHPS Tri State

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

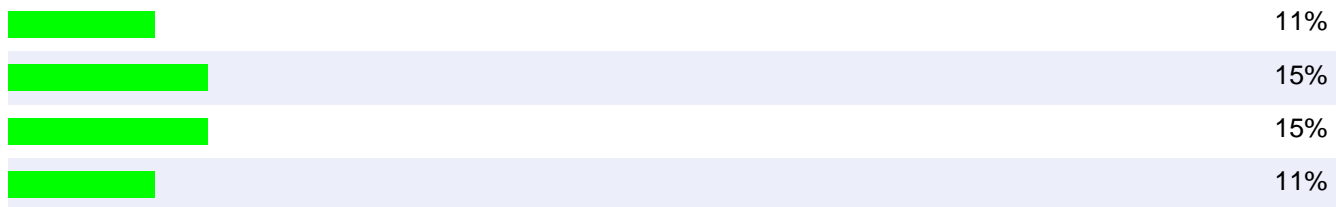
Percent of patients who reported that their doctors "Always" communicated well.



State Ave HCAHPS Tri State

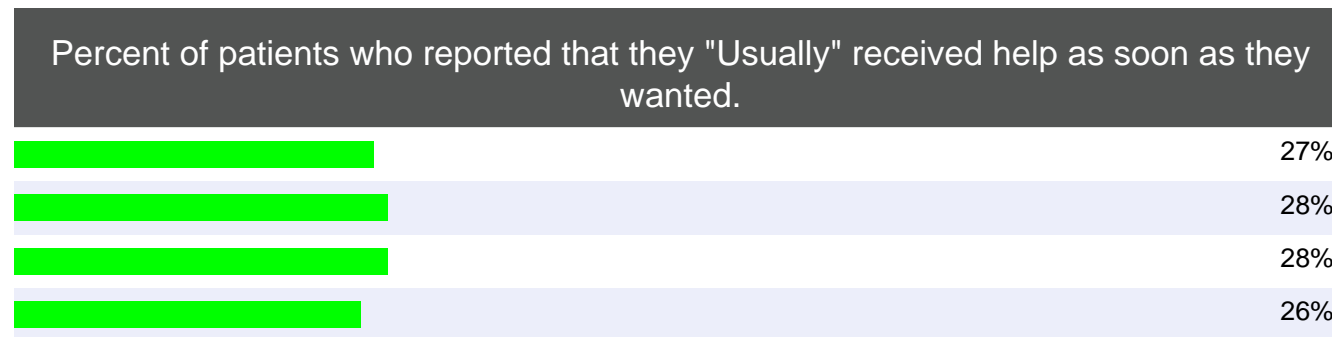
Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



State Ave HCAHPS Tri State

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average



State Ave HCAHPS Tri State

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

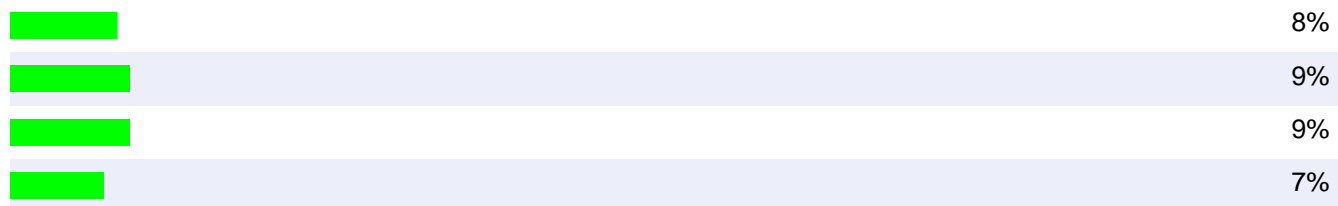
Percent of patients who reported that they "Always" received help as soon as they wanted.



State Ave HCAHPS Tri State

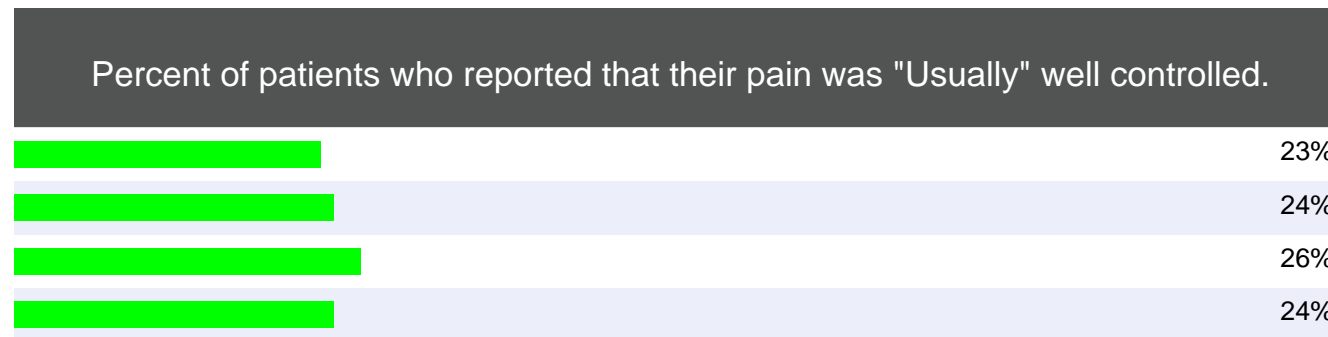
Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.



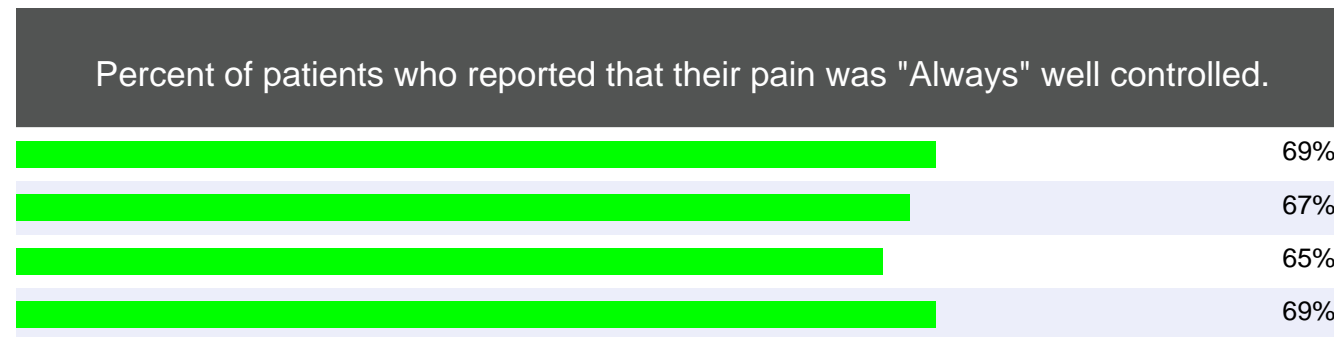
State Ave HCAHPS Tri State

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average



State Ave HCAHPS Tri State

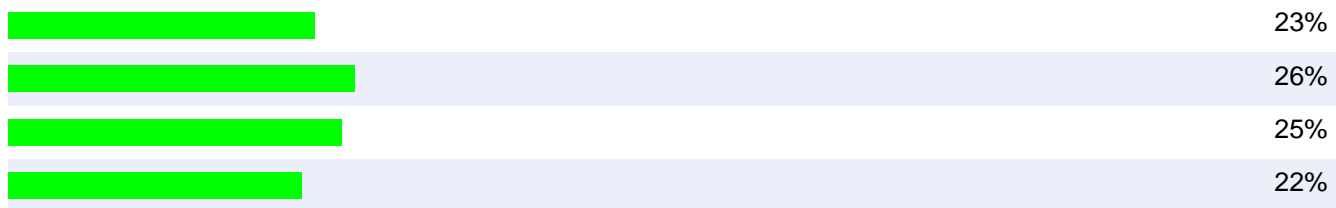
Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average



State Ave HCAHPS Tri State

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

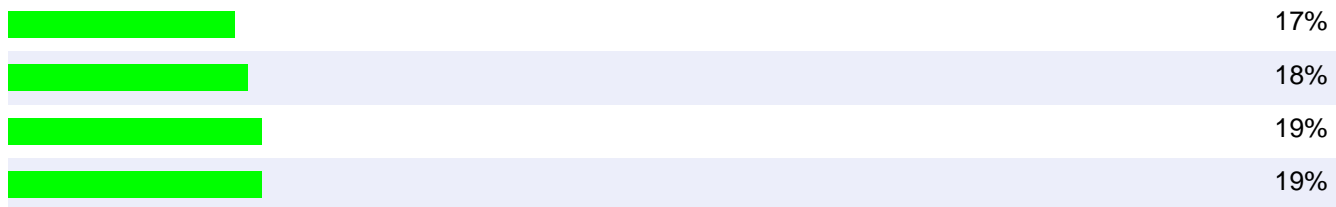
Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.



State Ave HCAHPS Tri State

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



State Ave HCAHPS Tri State

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

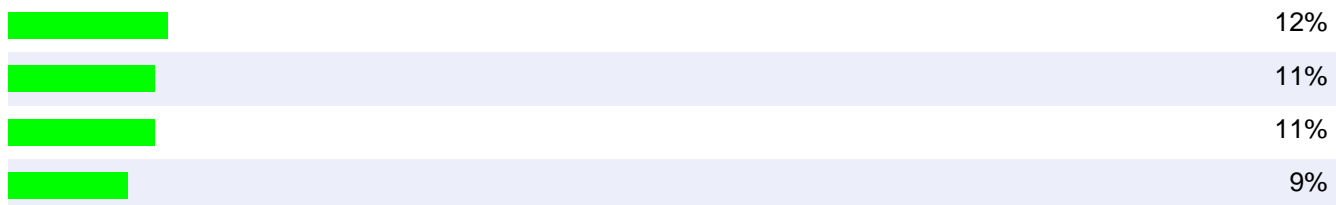
Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



State Ave HCAHPS Tri State

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

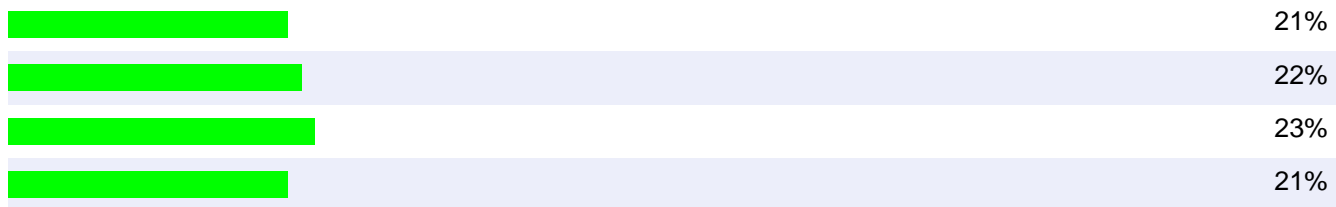
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



State Ave HCAHPS Tri State

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that their room and bathroom were "Usually" clean.



State Ave HCAHPS Tri State

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

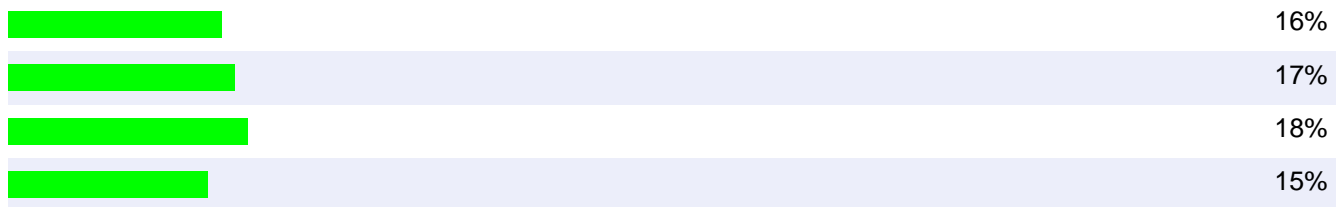
Percent of patients who reported that their room and bathroom were "Always" clean.



State Ave HCAHPS Tri State

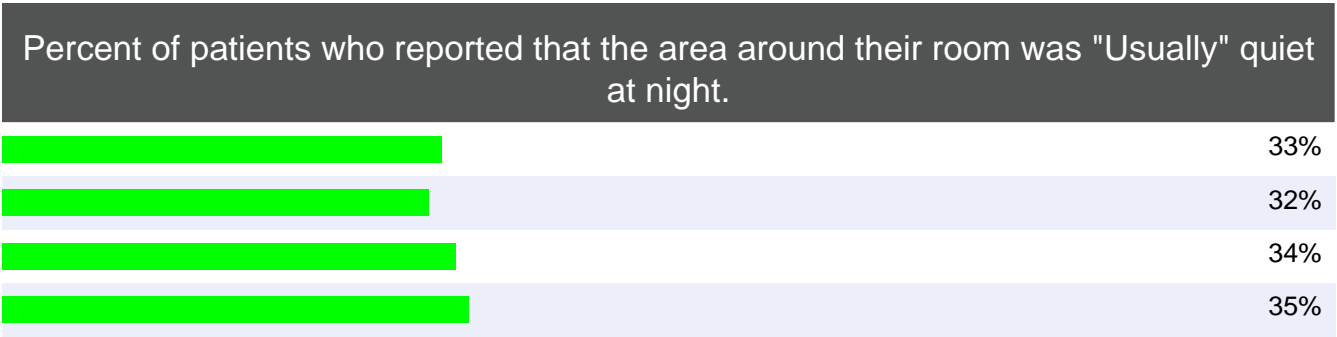
Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



State Ave HCAHPS Tri State

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average



State Ave HCAHPS Tri State

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that the area around their room was "Always" quiet at night.



State Ave HCAHPS Tri State

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

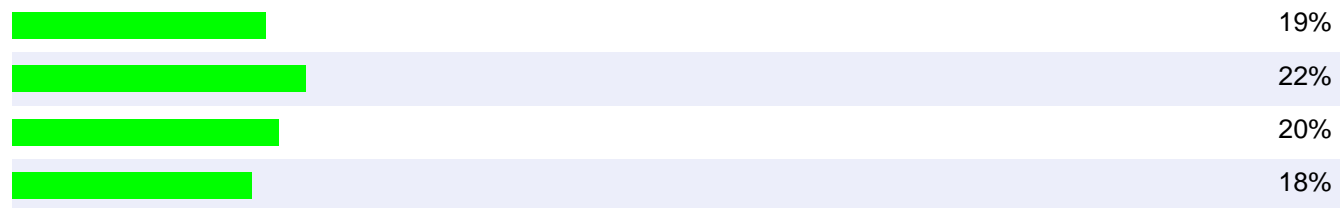
Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



State Ave HCAHPS Tri State

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

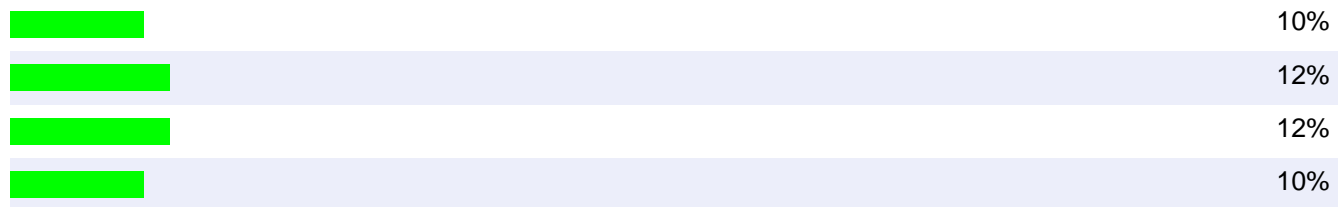
Percent of patients who reported that they were not given information about what to do during their recovery at home.



State Ave HCAHPS Tri State

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

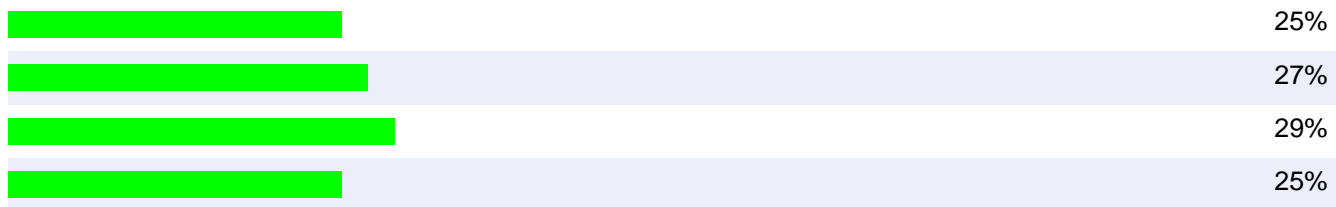
Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



State Ave HCAHPS Tri State

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



State Ave HCAHPS Tri State

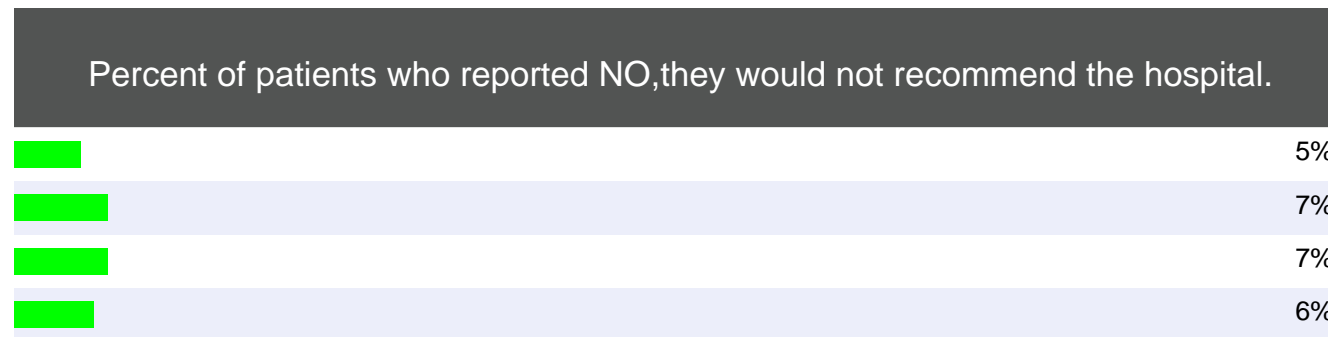
Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0
(lowest) to 10 (highest).



State Ave HCAHPS Tri State

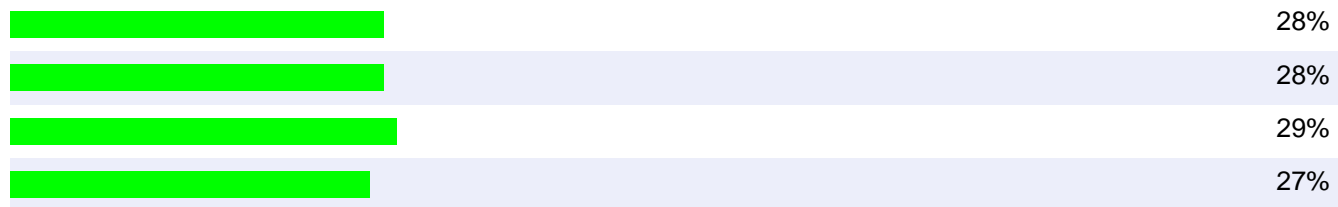
Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average



State Ave HCAHPS Tri State

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported YES,they would probably recommend the hospital.



State Ave HCAHPS Tri State

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported YES,they would definitely recommend the hospital.

